



STATE OF IOWA

CHESTER J. CULVER, GOVERNOR
PATTY JUDGE, LT. GOVERNOR

DEPARTMENT OF HUMAN SERVICES
CHARLES J. KROGMEIER, DIRECTOR

INFORMATIONAL LETTER NO. 925

TO: Iowa Medicaid Hospital Providers

ISSUED BY: Iowa Department of Human Service, Iowa Medicaid Enterprise

RE: Iowa Medicaid Credit Balance

Date: July 19, 2010

Effective: July 1, 2010

Informational Letter No. 821 issued on July 23, 2009, informed Iowa Medicaid hospitals how to voluntarily remit information and payment related to identified Medicaid credit balances. On July 1, 2010, the Iowa Medicaid Enterprise (IME) entered into a contract with Ingenix Government Program Integrity (Ingenix), to oversee the program integrity function for the IME. A subsidiary of Ingenix, AIM Healthcare Services, Inc. (AIM) will now assist a number of Iowa hospitals with the identification and repayment of Medicaid credit balances. AIM is an entity that already has a working relationship and onsite auditors with some Iowa facilities to identify non-Medicaid credit balances. AIM's onsite auditors will now have the authority to review for and identify Medicaid credit balances on behalf of the IME. In addition to those hospitals AIM already works with, additional facilities will be contacted to initiate this process. A copy of a letter that newly selected hospitals will receive is included with this Informational Letter.

If your facility does not have an existing association with AIM, please continue to follow the instructions from Informational Letter No. 821. The credit balance form is available at: <http://www.ime.state.ia.us/docs/821R2CreditBalanceSpreadsheet.xls>. These credit balance reports should be mailed to:

**Attention: Credit Balance Processing
Program Integrity Unit
Iowa Medicaid Enterprise
P.O. Box 36390
Des Moines, IA 50315**

If you have any questions, please contact the IME Program Integrity Unit at 1-877-446-3787 or in the Des Moines area at 515-256-4615.